

LOGIN Instructions for University IT Self Service

To Login to the University of Rochester IT Self Help Website, please follow the directions below:

University of Rochester Campus User:		University of Rochester Strong Hospital
UR\		URMC-SH\
Click on Self Service Icon from the Need Help page:		Click on Self Service Icon from the Need Help page:
You will be directed to a pop up screen asking you for a user name and password. Please enter your Domain credentials.		You will be directed to a pop up screen asking you for a user name and password. Please enter your Domain credentials.
Domain Credentials: Username and Password you use to Log on to your work Computer. Example: (UR\jsmith)		Domain Credentials: Username and Password you use to Log on to your work Computer. Example: (URMC-SH\jsmith)
Once you enter your Domain credentials and they are accepted you will be take the Self Service Home Page.		Once you enter your Domain credentials and they are accepted you will be take the Self Service Home Page.
Internet Explorer: Windows Security Connecting to its-htss-ofDiarzochester.edu. User name Password Domainz UR Remember my credentials Fire Fox: Authentication Required Firet username and password for https://eiffervicetest.ur.oc		When you Click on the link for Self Service you will be directed to a pop up screen prompting you for your Domain Credentials.
Safari:	Google Chrome:	and Password you use to Log on to your work Computer.
To view this page, you must log in to area "selfservicetest.ur.rochester.edu" on selfservicetest.ur.rochester.edu.443. Your login information will be sent securely. Name: Password: Remember this password Log In Cancel	Authentication Required The server selfservicetest.ur.rochester.edu:44 requires a username and password. User Name: Password: Log In Canc	The pop up screen you will see will look similar to the ones to the left, depending on which internet browser you use.