



## HOW TO HANDLE

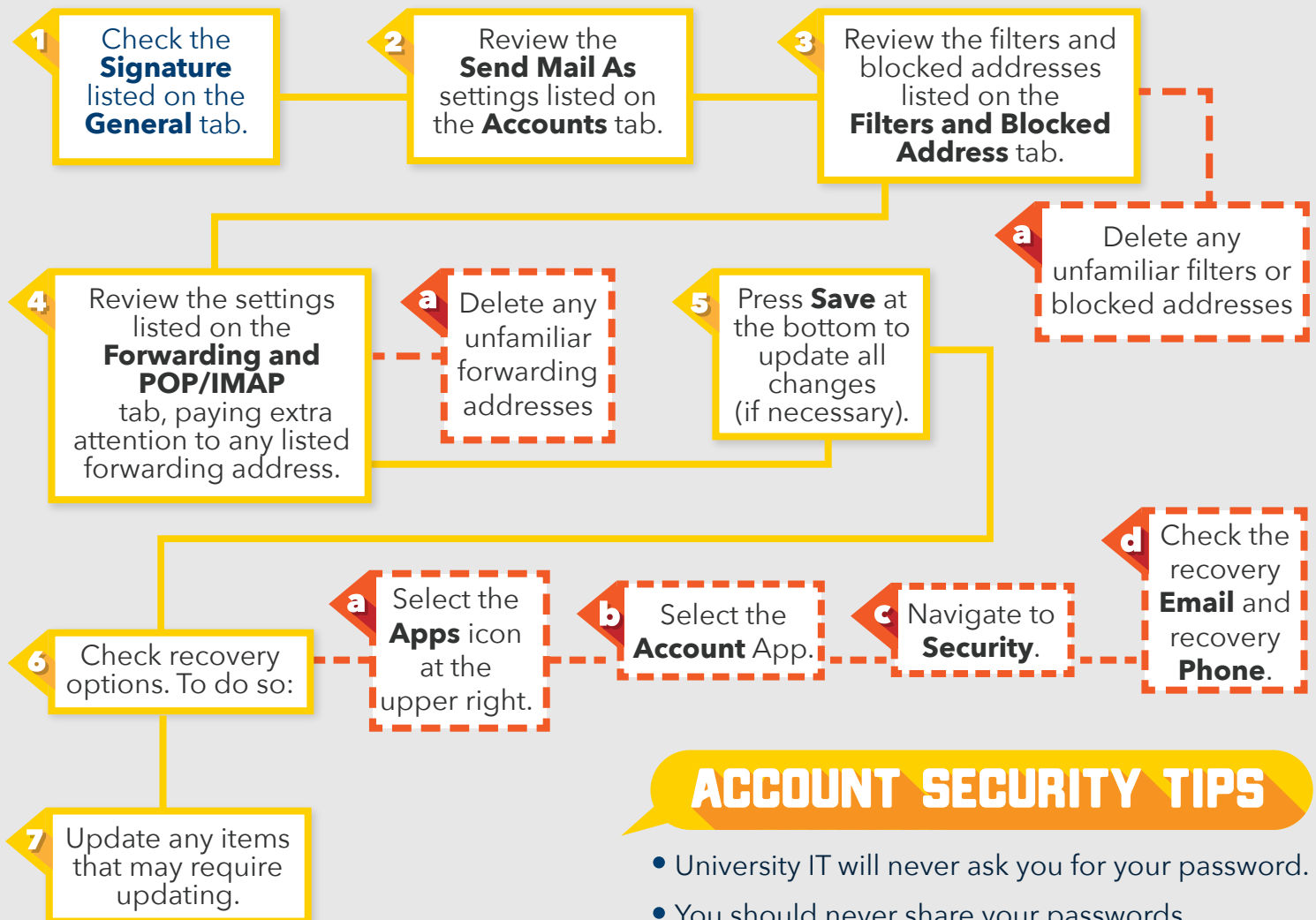
# COMPROMISED ACCOUNTS

## SECURING YOUR GOOGLE APPS ACCOUNT

### STUDENTS

This how-to guide provides instruction to faculty, staff, and students if an unauthorized person has gained access to their NetID/AD password. It covers how to check your email for fraudulent changes.

Login to the student Gmail account, navigate to Gmail **Settings**, and verify the following are accurate:



### ACCOUNT SECURITY TIPS

- University IT will never ask you for your password.
- You should never share your passwords.
- You should change any other passwords that are the same as your account password.

For more tips regarding your account security go to:

[tech.rochester.edu/services/netid](https://tech.rochester.edu/services/netid)