1. From the View Course Section registration screen, click **Troubleshoot**

2. Review **Enrollment Window**
   a) Should be **Yes**, meaning the registration date window is open; **No** means the registration date window is closed

3. Review **Maximum and Enrolled Units**.
   a) Additional units from this course section plus enrolled units should be less than maximum units. If additional units put you over maximum units, contact your school’s registrar to complete registration

4. Review **Holds**
   a) Should be **0**
   b) If you have a Hold, click the **Number** link to view Holds

5. Review the **Can Register** columns in the Course and Course Section tables
   a) If all lines = **Yes**, there are no registration issues
   b) **Access to Enrollment** = **No**, see your school’s Registrar to complete registration
   c) **Eligible** = **No**, you haven’t completed requirements and need instructor permission or to be enrolled in a specific Program or class year (in Course and Course Section tables)
      i. Review the **Request Permissions to Register for a Course** video for b or c
   d) **No Duplicate Registrations** = **No**, means you have taken the course before
   e) **Has Capacity** = **No**, means this course section is full
   f) **No Time Conflict Exists** = **No**, resolve the conflict

6. If you cannot resolve the issues on your own, **contact your Advisor or Registrar** for help